



To Our Residents, Family and Staff Members:

5/9/20

We want to keep you informed regarding testing results that were obtained late last night and update you on the results of that testing. The numbers have dramatically changed and that is in part due to our commitment in testing, enhanced infection control practices and the hard work our staff has shown in the delivery of care in these challenging times.

We ask that you continue to check our website for the latest updates.

<https://www.nevillecenter.org/coronavirus-community-updates>

Residents that have confirmed COVID-19	15
Staff that have confirmed COVID-19	9
New onset respiratory symptoms residents and staff	0

Be assured that we are doing everything possible to minimize the spread and transmission of COVID-19 as we continue to provide the highest level of care for all our patients. The following are preventative measures that we are using to limit the spread of the disease and ensure patient safety:

- All residents are monitored for signs and symptoms of respiratory illness
- All entrants to the building are screened for signs or symptoms of COVID-19 including taking temperatures prior to entry
- Staff members who have symptoms or who have tested positive are immediately placed on medical leave and quarantined based on CDC and state guidelines
- We always adhere to CDC and state health department requirements regarding the use of personal protective equipment (PPE) and infection control measures
- We have temporarily ceased all communal activities
- All visitation has been restricted

We encourage you to call our center at 617-497-0600 for updates on the status of your loved one. We know this is a difficult time for everyone. We will continue to provide you with updates as they become available. Please know that we are strictly adhering to all directions from the local and state health department.

Sincerely,

Victor Emodi, Administrator