



December 10, 2020

To Our Residents, Family Members, and staff:

Due to the recent Massachusetts DPH relation released on December 8th 2020, we need to inform you that we are pausing indoor visitation and congregate activities/communal dining due to (1) staff andhaving a State approved Isolation Unit with some COVID positive residents admitted into them. Be assured that we are doing everything possible to minimize the spread and transmission of COVID-19 as we continue to provide the highest level of care for all our patients. The following are preventative measures that we are using to limit the spread of the disease and ensure patient safety:

- All residents are monitored for signs and symptoms of respiratory illness
- All entrants to the building are screened for signs or symptoms of COVID-19 including taking temperatures prior to entry
- Staff members who have symptoms or who have tested positive are immediately placed on medical leave and quarantined based on CDC and state guidelines
- We always adhere to CDC and state health department requirements regarding the use of personal protective equipment (PPE) and infection control measures
- We have temporarily ceased all communal dining/congregate activities
- All visitation has been paused
- We have delegated staff that work in our Isolation Unit

We have tested all residents and staff within 48 hours of that staff testing positive and continue with our weekly staff surveillance testingas part of our re-emergence protocol.Once we have no new positive or suspected cases for 14 days, we will notify you of our updated visitor policy in adherence with guidance from the Department of Public Health.

We will contact you if your loved one is suspected or diagnosed with COVID-19.We will continue to provide you with updates as they become available.**Our website is updated daily or more as needed. Please visit [www.nevillecenter.org/coronavirus-community-updates for details](http://www.nevillecenter.org/coronavirus-community-updates-for-details).**Directly contact Fredlyne Desir Life Enrichment Director at 617-497-0600 ext. 192 for any questions regarding visitation.

Sincerely,

Victor Emodi

Victor Emodi, Administrator