



COVID-19 Outside/Inside Physical Visitation between Residents and Families

Neville Center at Fresh Pond will provide all residents and their families the opportunity to engage in a live visitation session inside or outside of the facility that takes into consideration physical distancing requirements and protection requirements. The distancing and protection requirements **MUST be met at all times** in order to maintain physical visitation in an effort to protect residents and staff of the facility. Non-compliance will result in the termination of the visit. Resident and family virtual visits will still be available such as Skype and Zoom.

Definitions:

1. Physical Distance: defined as 6 feet distance between the resident and visitor. Physical contact will be permitted if desired by the resident and visitor. Physical contact requirements are as follows: Use of alcohol-based hand sanitizer before and after contact, hugs with faces in opposite directions, and contact will be limited to avoid close face to face contact, even when masks are used.
2. Protection Requirements: defined as the following:
 - Residents who are suspected or confirmed to be infected with COVID-19 cannot be visited.
 - Residents who are under quarantine may participate in visitation as long as safety can be maintained during transport and the visit.
 - The visitor must be screened by the facility staff for symptoms of COVID-19 PRIOR to transporting the resident to the visitation space. Screening shall include checking for fever greater than 100 degrees Fahrenheit, cough, shortness of breath, sore throat, myalgia, chills, or new onset of loss of taste or smell. A single symptom shall be indication that the visitation cannot occur.
 - A trained staff member must be present at all times during the visit.



- The staff and resident MUST wear a surgical face mask and visitors MUST wear a face covering at all times during the visit.
- The 30-minute visit will be limited to no more than two (2) visitors at a time once a week in an effort to accommodate visits for all eligible residents.

Our current Neville Center visitation hours are the following:

Morning (AM) Quarantine Residents Only: Afternoon (PM):

➤ Monday	10:30am – 11:30 am	Monday	3:30 – 5:30 pm
➤ Tuesday	10:30am – 11:30 am	Tuesday	3:30 – 5:30 pm
➤ Wednesday	10:30am – 11:30 am	Wednesday	3:30 – 5:30 pm
➤ Thursday	10:30am – 11:30 am	Thursday	3:30 – 5:30 pm
➤ Friday	10:30am – 11:30am	Friday	3:30 – 5:30 pm
➤ Saturday	N/A	Saturday	10:00 – 11:30am

You must contact Fredlyne Desir the center’s Life Enrichment Director at 617-497-0600 Ext 192 or fdesir@nevillecenter.org to book a visit. If you must cancel please give the facility at least a 48-hour notice so they may fill the open visit slot. All outside visits will remain in the front walkway area. All indoor visits will take place in the 1st Floor family room.

- The visitor must agree to the following conditions for physical visitation inside the nursing center. **If the visitor entering into the long-term care facility develops signs and symptoms of COVID-19 such as fever, cough, shortness of breath, sore throat, myalgia, chills or new onset loss of smell or taste within two (2) days after exiting the long-term care facility or designated outdoor visitation space, they must agree to immediately notify the long-term care facility of the date they were in the facility, identify all individuals they were in contact with, and the locations inside or outside the center they visited.** The visitor will be required to initial the Screening Form at the paragraph that states this requirement before being allowed entry to the center. Failure to agree will result in a termination of visitation.
- The facility will disinfect the “high touch” surfaces in the designated visitation area between each visit.

Effective 9/25/2020