



December 27, 2021

Residents, Family and Staff:

We want to inform you that we have received confirmation that 4 staff members and 5 Residents have tested positive for COVID-19. With every new positive case, we test residents and staff within 48 hours then every 72 hours until no new positives for 14 days.

Neville Center at Fresh Pond is staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps. We will contact you if your loved one is suspected or diagnosed with COVID-19. We know this is a difficult time for everyone. We will continue to provide you with updates as they become available. Our website is updated daily or more as needed.

Please visit www.nevillecenter.org/coronavirus-community-updates for details.

We follow guidance from CMS, DPH and local Board of Health. Below is the latest guidance from CMS regarding visitation.

Facilities must require visitors to follow infection control practices, such as the use of source control masks, while in the building and communal areas.

- During visits, residents have the right (not visitors) to decide if visitors will remove their mask or decide to not follow other core infection control practices (e.g., social distancing). We recommend you discuss what practices are followed and who they want to visit with your residents, or their representatives. Make note of resident wishes regarding:
 - The vaccination status of visitors. Note that residents can refuse to have visitors who are unvaccinated.
 - Use of masks and personal protective equipment (PPE) while in their room. Note that residents can require visitors to wear masks and maintain social distancing during the visit.
 - Facilities can also inform visitors of the risk to themselves and the resident should they decide not to follow the use of masks and other core infection control practices while in a resident's room during a visit.

Visits among residents who have roommates should ideally occur in a separate space or when the roommate(s) are out of the room. If this is not possible, an in-room visit can occur if social distancing and use of source control masks are followed.

We encourage you to visit our website for updates and please reach out to us directly with any questions.
(617) 497-0600 .

Sincerely,

Dennis Dineen, Administrator