



**To Our Residents and Families:**

**7/2/20**

We have been given guidance by the Department of Public Health to allow for visitation with your loved one. Please review the requirements that have been given to long term care facilities in order to provide this visitation.

1. Physical Distance: defined as 6 feet distance between the resident and visitor. Physical contact is not permitted.
2. Protection Requirements: defined as the following:
  - Residents who are suspected or confirmed to be infected with COVID-19 cannot be visited.
  - The visitor must be screened by the center for symptoms of COVID-19 PRIOR to transporting the resident to the visitation space. Screening shall include checking for fever greater than 100 degrees Fahrenheit, cough, shortness of breath, sore throat, myalgia, chills or new onset of loss of taste or smell. A single symptom shall be indication that the visitation cannot occur.
  - A long term care staff member must be present at all times during the visit.
  - The staff and resident **MUST** wear a surgical face mask and visitors **MUST** wear a face covering at all times during the visit.
  - The visit will be limited to no more than two (2) visitors at a time and the facility may limit the time for the visit and days that visits can occur in an effort to accommodate visits for all eligible residents.

Visits have to be booked in advance. Each resident visit shall be limited to 30 minutes to enable other members the opportunity to visit their loved ones. For the facility to comply with the staffing requirement, the visiting times will be from 4pm to 6pm Monday - Friday. All visits will be in front of the building under the awning weather permitting. All visitors will check in and complete a COVID questionnaire and have temperature taken at the front lobby. No home cooked meals during the visit.

We know how challenging the last few months have been and want to reunite you with your loved one as soon as possible. Please contact Tien Tang Director of Social Services at 617-497-0600.

Sincerely,

Victor Emodi,  
Administrator