



November 3, 2020

Dear Family Members and Friends;

As we enter the 9<sup>th</sup> month of this pandemic, I wanted to give you a quick update as to what we are doing to keep your loved one healthy and safe. In addition to following all CDC, local public health, CMS and DPH guidelines and regulations, we are continually testing our staff for COVID-19. All staff get tested at least monthly but often the most direct care/hands on staff are tested two or even three times a month. I am so thankful that our staff continue to test negative for the virus even as the numbers in Massachusetts starts to rise. We are also continually educating our staff about how to stay healthy and most of our staff received the flu vaccine.

We have enjoyed seeing many of you during your inside and outside visits. As I have notified you that in the week of Thanksgiving holiday, we will be providing additional in-person visits. Please remember, Massachusetts does have travel restrictions, you must quarantine for 14 days, as per Governor Baker's mandate. Please check the DPH website at <https://www.mass.gov/info-details/covid-19-travel-order#lower-risk-states> to see if you are traveling from a high risk or a low risk state to ensure the health and safety of our residents and staff before coming to visit. Please do not forget to call Renee McCurvie [rmccurvie@nevillecenter.org](mailto:rmccurvie@nevillecenter.org) to schedule your in-person visit for the week of Thanksgiving. We will not be having in-person visits on Thanksgiving Day, but we will have Activity staff available that day from 9:00am to 12 noon to conduct skype and Facetime. To schedule the virtual visit please contact Fredlyne Desir [fdesir@nevillecenter.org](mailto:fdesir@nevillecenter.org). We will do our best to ensure everyone's visitation preferences are met.

Due to COVID-19, we know everyone's Thanksgiving may look a bit different, but we have already started planning to ensure your loved one has a delicious Thanksgiving feast with all the traditional fixings. Your loved ones are very much a part of our Neville Center family so please know we will do everything we can to make their holiday special. I wish you all the joy and blessings for a Holiday Thanksgiving and as always, do not hesitate to contact me if you have any questions or concerns.

Sincerely,

*Victor Emodi*

Victor Emodi, Executive Director