



Reschedule

If you are experiencing symptoms of COVID-19 or are feeling unwell, please call and inform us. We are more than happy to reschedule your family visit for when you are feeling better.

If you must cancel, please give the facility at least a 2-hour notice so they may fill the open visit slot. All outside visits with remain on the patio area. All indoor visits will take place in the dining room on the first floor.

Who Can You Visit?

- Residents who are suspected or confirmed to be infected with COVID-19 cannot be visited.
- Residents who are under quarantine may participate in visitation if safety can be maintained during transport and the visit.
- A trained staff member must always be present during the visit.
- The staff and resident **MUST** wear a surgical face mask and visitors **MUST** *always wear a face covering.*

Thank You for supporting our efforts to keep our residents & staff both healthy & Safe!



Neville Center at Fresh
Pond Rehabilitation and
Nursing Center
640 Concord Avenue
Cambridge, MA 02138



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Visiting Days and Hours

We follow the most recent guidance from the Mass. Department of Public Health as they relate to our visitation restrictions.

Visitation Hours**

Monday-Friday 10:30 -11:30am
(*New Residents Only*)

Monday-Friday 2:00-5:45pm

Saturday: 10:00 am-12:00pm

*hours are subject to change

**effective 11/16/2020

Requirements

The visitor must agree to the following conditions for physical visitation inside the nursing center. All visitors will be required to initial the Screening Form at the paragraph that states this requirement before being allowed entry to the center for indoor and outdoor visits. Failure to agree will result in a termination of visitation.

CONTACT INFORMATION

Setting Up Your Visit

Renee McCurvie

617-497-0600 ext. 100

rmccurvie@nevillecenter.org

M-F 8:00 AM-5:00 PM ask for Renee or Fredlyne

Evenings and Weekends ask for Nursing Supervisor

Please contact us within (2 days of your visit if you experience any COVID-19 symptoms!



If visitor must be screened by the facility staff for symptoms of COVID-19 PRIOR to transporting the resident to the visitation space. Screening shall include checking for fever greater than 100 degrees Fahrenheit, cough, shortness of breath, sore throat, myalgia, chills, or new onset of loss of taste or smell. A single symptom shall be indication that the visitation cannot occur.

Physical distance = Defined as 6 ft distance between the resident and visitor. Physical contact will be permitted if desired by the resident and visitor. Physical contact requirements are as follows: Use of alcohol-based hand sanitizer **before and after** contact, hugs with faces in opposite directions, and contact will be limited to avoid close face to face contact, even when masks are used.



COVID-19 SYMPTOMS

If the visitor entering the long-term care facility develops signs such as:

Fever, Cough, Shortness of breath, Sore Throat, Myalgia, Chills or new onset loss of smell or taste within two (2) days after exiting the long-term care facility or outdoor visitation space, they must agree to immediately to notify the long-term care facility of the date they were in the facility, identify all individuals they were in contact with, and the locations inside or outside the center they visited.